



<b>NAME</b>	DAVIDE
<b>Company</b>	Davide 3.0
<b>Version</b>	3.0
<b>Type of product</b>	Client
<b>Devices supported</b>	Computer
<b>Operating systems</b>	Windows 7 Linux Mac
<b>Price</b>	1 year - 1 license: 60 €
<b>Language of interface</b>	
<b>GLOBAL RANKING</b>	$\leq 12$ years old users: 24/25 (points 1,21 out of 4) $\geq 13$ years old users: 19/25 (points 1,51 out of 4)

## User's voice

Comprehensibility:



Look and Feel:



Time to install and configure:



20 minutes

2 test users

"Simple to install and use. I had a problem for installing the software (it was a computer problem, not a software problem). So I call[ed] the help line. They answered quickly and help me to solve the problem: the opposite of the usual call[ing] center."

Test user placed in: Italy

Test user's degree of Internet literacy:





## FUNCTIONALITY

Davide is a filtering tool. It is possible to customize the webpage filtering. The parent can indicate specific URLs to be blocked (creation of a black list) by the filter regardless of the selected categories to be blocked/allowed.

There is no management of the applications and no monitoring functionalities.

Safe search can be enabled.

There is no possibility to modify the blocking message, or ask the parent for unblocking a page.

A helpdesk is available for users to help solving problems regarding the installation or use the tool.

**FUNCTIONALITY SCORE: 0,6 OUT OF 4 POINTS**

## EFFECTIVENESS

The overall effectiveness score is almost fair on adult content and very weak on other harmful content.

There is no major difference in effectiveness between teenagers and children.

There is no major difference in effectiveness between web and web 2.0.

There is no major difference in effectiveness among the different languages.

**Effectiveness score with adult content filtering for ≤ 12 years old user: 1,6**

**Effectiveness score with other harmful content filtering for ≤ 12 years old user: 0,0**

**Effectiveness score with adult content filtering for ≥ 13 years old user: 2,2**

**Effectiveness score with other harmful content filtering for ≥ 13 years old user: 0,0**

**OVERALL SCORE FOR EFFECTIVENESS FOR ≤ 12 YEARS OLD USER: 0,8 OUT OF 4 POINTS**

**OVERALL SCORE FOR EFFECTIVENESS FOR ≥ 13 YEARS OLD USER: 1,1 OUT OF 4 POINTS**





## USABILITY

Installation of the tool: The installation process is overall comprehensible. The installer does not provide advanced options and cannot be influenced with regard to kind or amount of information. The process contains slight inconsistencies, but it is mostly conform to user's expectations.

Configuration of the tool: The configuration process is easy to learn, but context sensitive explanations are often missing, especially with regard to the filtering categories. The process is consistent, but it is not overall conform to users' expectations. There are no options to individualise or influence the process. The design could be improved with regard to the common standard.

Usage of the tool: The filtering tool provides barely any options to react, when a website has been blocked. The alert message is not worded with respect to children's capability of understanding and cannot be customised. The tool offers no reporting.

**Usability of the installation process: 2,63**

**Usability of the configuration process: 1,76**

**Usability of the usage of the product: 2,11**

**OVERALL SCORE FOR USABILITY: 2,04 OUT OF 4 POINTS**

## SECURITY

It is possible to un-install the tool without a password or temporarily disable it through the task manager.

**OVERALL SCORE FOR SECURITY: 0 OUT OF 4 POINTS**



## DETAILED FUNCTIONALITY FICHE



AREA OF NEED	FUNCTIONALITY	SPECIFIC ISSUE	ASSESSMENT
MGMNT	Management of users profile	Create several profiles	YES
	Monitoring	Remote access	NO
FILTERING CUSTOMIZATION	Topics	Customisation of filtering topics	YES
	Urls White lists	Restrict browsing to a white list	NO
		Default white list	NO
		Modification OR Creation	Modification - NO Creation - YES
Urls Black lists	Creation of user's own black list	YES	
KEYWORDS	Keywords	Default black list	NO
		Default white list	NO
		Creation of a user's black list	NO
		Creation of a user's white list	NO
TIME	Time limit settings	Set a specific timeframe or web access duration	NO
BLOCKING MESSAGE	Type	Ask for unblocking	NO
		Redirect to safe resources	NO
USAGE RESTRICTION	Web	Block access	YES
		Monitor access	NO
	Safe Search	Availability	YES
	Social Networks	Block access	NO
		Monitor usage duration	NO
	Personal data provision	Block	NO
	Streaming	Block the access	Application - NO Web - NO
		Monitor the access to the application	N/A
	P2P application	Block the application	N/A
		Monitor downloads	N/A
	Skype application	Block (chat, VoIP, Video-chat)	N/A
		Monitor the access	N/A
		Prevent from new contact	N/A
	MSN	Block the application	N/A
Monitor the access		N/A	
Prevent from new contact		N/A	
e-mail	Block email Client and/or web	NO	





## DETAILED SECURITY FINDINGS

The Tool prevents the user from by-passing the filter by:	YES/NO
Using the IP address instead of the URL	YES
Using an alternative browser	YES
Changing time and date settings*	N/A
Disabling or uninstalling the software without a password*	YES
Closing the filtering tool through the Task Manager	YES
Using a proxy instead of a direct connection to the Internet	YES
Accessing the web-pages through the Google Cache	YES
Reaching a website through translation sites	YES
Renaming a blocked application	N/A
Using Safe Mode	NO
Changing the port of Peer-to-Peer application	N/A

\*As managed directly by the tool and not by the device.

## DETAILED USABILITY FINDINGS

	YES/NO
I: installation in 3 steps or less	NO
I: choice of installation for beginners or advanced users	NO
C: different degrees of strength for the filtering	YES
C: different content criteria for the filtering	YES
C: option to transfer filter configurations between target users	NO
C: option to transfer filter configurations between devices	NO
C: altogether comprehensible configuration	NO
C: altogether in conformity with user expectations	NO
C: altogether easy to learn	YES
U: alert message in a child friendly language	NO
U: option to customise the reaction in case of blocking	NO
U: altogether easily operable and comprehensible reporting	no reporting

