NAME	CYBERSIEVE
Company	SoftForYou
Version	3.0
Type of product	Client
Devices supported	Computer
Operating systems	Microsoft Vista (32/64 bit) Windows 7 (32/64 bit)
Price*	1-3 licences — 27 € 3-6 licences — 51 € 8-12 licences — 136 €
Language of interface	English
GLOBAL RANKING**	**≤ 12 years old users: 20**/21 (points 1,36 out of 4) **≥ 13 years old users: 13**/21 (points 1,92 out of 4)

*Prices might change according to the latest company offers

User's voice

Comprehensibility:

Look and Feel:

Time to install and configure:

45 minutes

"Make the interface nicer. It is old fashioned."

Test user placed in: Italy

Test user´s degree of Internet literacy:

0   100

FUNCTIONALITY

The Internet Parental Control is able both to customize the webpage filtering and to manage the use of some applications. The parent can indicate specific URLs to be blocked (creation of a black list) or allowed (creation of a white list) by the filter despites the selected categories to be blocked/allowed. The tool provides with an advanced keywords filtering panel. It is possible to block MSN, P2P and email applications selectively. The test for blocking Skype failed, even if potentially it should be blocked. Safe search can be enabled and disabled. Web based Streaming cannot be blocked through a specific categories. Social Networks can be blocked through the specific category provided in the list of web filtering topics. The report is detailed and can be accessed through remote logging also.

FUNCTIONALITY SCORE: 2,8   OUT OF 4 POINTS

EFFECTIVENESS

The overall effectiveness score is weak. The tool offers a fair effectiveness on adult content and very weak on other harmful content.
There is no major difference in effectiveness between teenagers and children.
The tool performs better on web than web 2.0.
The tool performs better on English than on other languages.

Effectiveness score with adult content filtering for ≤12 years old user: 2,0

Effectiveness score with other harmful content filtering for ≤12 years old user: 0,0

Effectiveness score with adult content filtering for ≥ 13 years old user: 2,0

Effectiveness score with other harmful content filtering for ≥ 13 years old user: 0,0

OVERALL SCORE FOR EFFECTIVENESS FOR ≤ 12 YEARS OLD USER: 1,0   OUT OF 4 POINTS

OVERALL SCORE FOR EFFECTIVENESS FOR ≥ 13 YEARS OLD USER: 1,0   OUT OF 4 POINTS

USABILITY

Installation of the tool: Overall the installation process is comprehensible, but the name of the installation file is unrecognisable. The installer does not provide advanced options and cannot be influenced with regard to kind or amount of information. The process is consistent, but it does not fully meet the users' expectations as, for example, the destination folder cannot be chosen.

Configuration of the tool: The configuration process is partly difficult to understand and partly difficult to learn, especially with regard to the navigation structure. Context sensitive explanations are available, but could be better embedded into the process. The process contains several inconsistencies and it does not fully meet users' expectations. There are some options to individualise or influence the process. The design could be improved to match the common standard.

Usage of the tool: The tool does not provide options to react when a website has been blocked. The alert message can be customised, but the default message could be optimised with respect to children's capability of understanding. The reporting is rather difficult to understand.

Usability of the installation process: 2,5

Usability of the configuration process: 2,16

Usability of the usage of the product: 1,97

OVERALL SCORE FOR USABILITY: 2,17 OUT OF 4 POINTS

SECURITY

The tool offers a good level of security but parents should configure carefully the tool. To avoid by-passing of the filter through IPs address, the parents should remember to check the related options in the tool configuration ("Deny Use of IP address in URL"). To avoid to reach some blacklisted pages through the GoogleCache and the Google translation tool it is important to set the Inappropriate Words level of filtering at least on the basic level.

OVERALL SCORE FOR SECURITY: 4   OUT OF 4 POINTS

DETAILED FUNCTIONALITY FICHE

AREA OF NEED	FUNCTIONALITY	SPECIFIC ISSUE	ASSESSMENT
MGMNT	**Management of users profile**	Create several profiles	YES
	Monitoring	Remote access	YES
FILTERING CUSTOMIZATION	**Topics**	Customisation of filtering topics	YES
	Urls White lists	Restrict browsing to a white list	YES
		Default white list	YES
		Modification OR Creation	Modification – YES
			Creation – YES
	Urls Black lists	Creation of user's own black list	YES
KEYWORDS	**Keywords**	Default black list	YES
		Default white list	NO
		Creation of a user's black list	YES
		Creation of a user's white list	YES
TIME	**Time limit settings**	Set a specific timeframe or web access duration	YES
BLOCKING MESSAGE	**Type**	Ask for unblocking to parents	NO
		Redirect to safe resources	NO
USAGE RESTRICTION	**Web**	**Block** access	YES
		Monitor access	YES
	Safe Search	**Availability**	YES
	Social Networks	**Block access**	YES
		Monitor usage	NO
	Personal data provision	**Block**	NO
	Streaming	**Block** the access	Application - YES
			Web - NO
		Monitor the access to the application	YES
	P2P application	**Block** the application	YES
		Monitor downloads	NO
	Skype application	**Block** (chat, VoIP, Video-chat)	NO
		Monitor the access	YES
		Prevent from *new* contact	NO
	Windows Live Messenger	**Block** the application	YES
		Monitor the access	YES
		Prevent from *new* contact	NO
	e-mail	**Block** email Client and/or web	YES

DETAILED SECURITY FINDINGS

The Tool prevents the user from by-passing the filter by:	YES/NO
Using the IP address instead of the URL	YES
Using an alternative browser	YES
Changing time and date settings*	YES
Disabling or uninstalling the software without a password*	YES
Closing the filtering tool trough the Task Manager	YES
Using a proxy instead of a direct connection to the Internet.	YES
Accessing the web-pages through the Google Cache	YES
Reaching a website through translation sites	YES
Renaming a blocked application	YES
Using Safe Mode	YES
Changing the port of Peer-to-Peer application	YES

As managed directly by the tool and not by the device.

DETAILED USABILITY FINDINGS

The Tool prevents the user from by-passing the filter by:	YES/NO
I: installation in 3 steps or less	NO
I: choice of installation for beginners or advanced users	NO
C: different degrees of strength for the filtering	YES
C: different content criteria for the filtering	YES
C: option to transfer filter configurations between target users	YES
C: option to transfer filter configurations between devices	YES
C: altogether comprehensible configuration	NO
C: altogether in conformity with user expectations	NO
C: altogether easy to learn	NO
U: alert message in a child friendly language	NO
U: option to customise the reaction in case of blocking	YES
U: altogether easily operable and comprehensible reporting	NO