



NAME	ENOLOGIC NETFILTER HOME
Company	Enologic
Version	5.2.1.1
Type of product	Client
Devices supported	Computer
Operating systems	Microsoft Windows 98, Me, NT, 2000, XP, Vista, 7 (32 and 64 bit)
Price*	1 year, 1 licence: 40 € 1 year, 3 licences: 57 € 1 year, 5 licences: 95 €
Language of interface	Danish, Dutch, English, French, German, Russian, Spanish
GLOBAL RANKING	≤ 12 years old users: 14/21 (points 1,60 out of 4) ≥ 13 years old users: 17/21 (points 1,57 out of 4)

*Prices might change according to the latest company offers

User's voice

"It was difficult for me to configure the tool."

Test users placed in: France

Test user's degree of Internet literacy:

0  100

Comprehensibility:



Look and Feel:



Time to install and configure:



45 minutes

5 test users



FUNCTIONALITY

The Internet Parental Control is able both to customize the webpage filtering according to websites categories. It is not possible to manage more than one profile. The parent can indicate specific URLs to be blocked (creation of a black list) or allowed (creation of a white list) by the filter regardless the selected categories to be blocked. There is not the possibility to block either the web Streaming or the web mail or the Social Networks through specific categories.

FUNCTIONALITY SCORE: 1,5 OUT OF 4 POINTS

EFFECTIVENESS

The overall effectiveness score is good on adult content and very weak on other harmful content. There is no major difference in effectiveness between teenagers and children. There is no major difference in effectiveness between web and web 2.0. There is no major difference in effectiveness among the different languages.

Effectiveness score with adult content filtering for ≤ 12 years old user: 3,0

Effectiveness score with other harmful content filtering for ≤ 12 years old user: 0,0

Effectiveness score with adult content filtering for ≥ 13 years old user: 3,0

Effectiveness score with other harmful content filtering for ≥ 13 years old user: 0,0

OVERALL SCORE FOR EFFECTIVENESS FOR ≤ 12 YEARS OLD USER: 1,5 OUT OF 4 POINTS

OVERALL SCORE FOR EFFECTIVENESS FOR ≥ 13 YEARS OLD USER: 1,5 OUT OF 4 POINTS





USABILITY

Installation of the tool: The installation process is mostly comprehensible. The installer does not provide advanced options and cannot be influenced with regard to kind or amount of information. The process is consistent, but behaves unexpectedly concerning the order of steps.

Configuration of the tool: The configuration process is rather difficult to understand for users with low technical skills and context sensitive explanations aren't always provided. Some steps are difficult to keep in mind. The process contains some inconsistencies and it does not always meet users' expectations. The tool offers several options to individualise the process with regard to different filter tasks, but it cannot be influenced with regard to kind or amount of information. The design could be improved.

Usage of the tool: The tool provides barely any options to react when a website has been blocked and these options are addressed to parents, not to children. The default alert message is not worded with respect to children's capability of understanding, but it can be replaced by a self designed and worded HTML page. The reporting is generally comprehensible, except for some parts that aren't clearly presented.

Usability of the installation process: 2,54

Usability of the configuration process: 2,02

Usability of the usage of the product: 2,37

OVERALL SCORE FOR USABILITY: 2,23 OUT OF 4 POINTS

SECURITY

It is possible to rename a blocked application.

OVERALL SCORE FOR SECURITY: 1 OUT OF 4 POINTS



DETAILED FUNCTIONALITY FICHE



AREA OF NEED	FUNCTIONALITY	SPECIFIC ISSUE	ASSESSMENT	
MGMNT	Management of users profile	Create several profiles	YES	
	Monitoring	Remote access	NO	
FILTERING CUSTOMIZATION	Topics	Customisation of filtering topics	YES	
	Urls White lists	Restrict browsing to a white list	NO	
		Default white list	NO	
		Modification OR Creation	Modification - NO Creation - YES	
Urls Black lists	Creation of user's own black list	YES		
KEYWORDS	Keywords	Default black list	NO	
		Default white list	NO	
		Creation of a user's black list	NO	
		Creation of a user's white list	NO	
TIME	Time limit settings	Set a specific timeframe or web access duration	YES	
BLOCKING MESSAGE	Type	Ask for unblocking	NO	
		Redirect to safe resources	NO	
USAGE RESTRICTION	Web	Block access	NO	
		Monitor access	YES	
	Safe Search	Availability	NO	
	Social Networks	Block access	NO	
		Monitor usage duration	NO	
	Personal data provision	Block	YES	
	Streaming	Block the access	Application - YES Web - NO	
		Monitor the access to the application	NO	
		Block the application	YES	
	P2P application	Monitor downloads	NO	
		Skype application	Block (chat, VoIP, Video-chat)	NO
			Monitor the access	NO
	Prevent from new contact		NO	
	Windows Live Messenger	Block the application	NO	
Monitor the access		NO		
Prevent from new contact		NO		
E-mail	Block email Client and/or web	NO		





DETAILED SECURITY FINDINGS

The Tool prevents the user from by-passing the filter by:	YES/NO
Using the IP address instead of the URL	YES
Using an alternative browser	YES
Changing time and date settings*	YES
Disabling or uninstalling the software without a password*	YES
Closing the filtering tool through the Task Manager	YES
Using a proxy instead of a direct connection to the Internet	YES
Accessing the web-pages through the Google Cache	YES
Reaching a website through translation sites	YES
Renaming a blocked application	NO
Using Safe Mode	YES
Changing the port of Peer-to-Peer application	YES

*As managed directly by the tool and not by the device.

DETAILED USABILITY FINDINGS

	YES/NO
I: installation in 3 steps or less	NO
I: choice of installation for beginners or advanced users	NO
C: different degrees of strength for the filtering	YES
C: different content criteria for the filtering	YES
C: option to transfer filter configurations between target users	YES
C: option to transfer filter configurations between devices	YES
C: altogether comprehensible configuration	NO
C: altogether in conformity with user expectations	NO
C: altogether easy to learn	NO
U: alert message in a child friendly language	NO
U: option to customise the reaction in case of blocking	YES
U: altogether easily operable and comprehensible reporting	NO

